LONG BEACH HIGH SCHOOL
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Dear Families,   November 16, 2018

We are happy to announce that Long Beach High School has opened up the gradebook feature in schooltool. You are now able to view your child's gradebook live by logging into your parent portal account. When you log on you will be viewing the MyHome page. You can then click on the Purple Arrow next to your child's photo. Next, click on the Assignments Tab. You will be able to view all classes or filter between classes. If you see a '0', this is a placeholder as your child may not have completed or handed the assignment in. You might also see a letter (attribute), which is also a placeholder for an assignment not handed in. If you hover over the placeholder, it will explain what the attribute means.

Please note that teachers who use the electronic gradebook are expected to post grades within a reasonable amount of time. This time frame varies depending on the assignment and other factors. Long term projects or writing assignments often take additional time to post. For instance, a writing assignment for the whole class takes longer to grade than a scantron multiple choice. Please be patient as some wait times for grades will be short while others will take longer. On average, it takes five to ten school days after an assignment or assessment is completed for a teacher to upload grades but, as mentioned, in some instances it will be much faster and occasionally slower. Some courses including many Pass/Fail courses, may not include grades, and a more traditional form of communication will take place. Additionally, the portal will close for a short time at the end of each quarter as teachers finalize quarter grades.

If you are unable to log in to the Parent Portal in schooltool, please email the technology department at schooltool@lbeach.org for assistance. Include the following information:
1. your email address that we have on record with the school,
2. child's name,
3. child's grade, and
4. student Id Number

Please allow 2-3 school days to receive feedback from the technology department. Additionally, the technology department is working to provide student access to the portal using district issued gmail accounts. We will update you when the portal is accessible to students through the student's gmail account.

We view this as a great way to improve communication between school and home while preparing our students for monitoring their own progress in college.

Sincerely,

Francine Newman
Vice Principal, Ed.D.