Dear Long Beach High School Families:

This Reference Guide was developed to assist in the communication among parents, teachers, students and administrators. Our goal is to provide guidance to parents as they navigate their years at our school.

### How We Communicate with Each Other

1. **Website:** You can access our website directly through the following: [http://www.lbeach.org](http://www.lbeach.org)

   You can find important information on the website such as summer reading lists, lunch menus, school emergency closing information, important announcements, and recent news.

2. **Parent Link:** We use our Parent Link system for emergency telephone calls (e.g., weather-related delays or cancellations). More frequently, it is used to send e-mail messages and reminders. It is essential that we have an accurate telephone number and e-mail address(es) for you to receive these communications. Please fill out the form on the High School webpage (“ParentLink form”) with any updated information.

3. **District Calendar:** The first few pages of the district calendar are filled with information. Be sure to review them carefully!

4. **Back to School Night-Parent/Teacher Conferences:** Long Beach High School hosts one back-to-school night in September and two parent/teacher nights in January each year. Please check the district calendar and try to attend these important informational sessions.

5. **Parent Portal:** Long Beach’s School Tool Parent Portal permits anytime access to student schedules, report cards, progress reports and attendance information. A link to the Parent Portal is available through the high school website. Visit [www.lbeach.org](http://www.lbeach.org) then click Schools, High School, Parent Portal (left side).
**Common Questions and Concerns**

**How do I contact a teacher?**
You can call the main office at (516) 897-2012 to leave a message for any teacher. You can also e-mail any teacher by using their first initial last name @lbeach.org. For example, if your teacher’s name is Joe Smith then the e-mail is jsmith@lbeach.org.

**Whom do I speak with if my child is having difficulty getting along with a teacher?**
First, contact the teacher to discuss your concern. If unresolved, contact the Department Director or your child’s guidance counselor. If you have not resolved your issues, the next step would be to contact your child’s Vice Principal.

**Whom do I speak with about the content of a class, or the material used in a class?**
First, contact the teacher. If unresolved, contact the Department Director or the guidance counselor. If the problem persists, contact the Principal.

**Whom do I speak with if my child is having trouble in a particular class or needs tutoring?**
First, contact the teacher. If unresolved, please contact your child’s counselor.

**Whom do I speak with about my child’s class schedule?**
Contact your child’s guidance counselor. Long Beach High School has a policy that prohibits schedule changes based on teacher or period preferences. Guidance counselors can help address scheduling difficulties.

**Whom do I speak with if my child is being bullied or harassed in class or in school.**
Bullying, harassment and similar behaviors are simply not tolerated! If your child is experiencing this at school, encourage him or her to reach out to any adult in the building. The behavior will be brought to the attention of the guidance counselor, the dean and/or vice principal. Harassment outside of school can impact your child’s academic performance, so such situations should be reported to the appropriate dean. If the parent prefers to report the incident, please call your appropriate Dean.

**What You Can Expect From Our Staff**
1. A timely response to your concerns;
2. Professionalism, courtesy, and respect from all staff members;
3. Honest dialogue about your child;
4. Timely communication regarding academic concerns in the classroom;
5. Availability to your child outside of the classroom for extra help and support.

**What is Expected From Parents**
1. Follow protocols outlined in this guide so that we can address your needs as effectively and efficiently as possible.
2. Encourage your child to speak directly with the teachers if he/she has any concerns.
3. Courtesy, respect and understanding are expected from all parents.
4. Always schedule an appointment to meet with your child’s teacher, school counselor, or an administrator.
5. Contact your child’s teachers when you have a concern.

**Please Remember!**
- **Long Beach High School teachers are available to students for extra help outside of the classroom. Check our website for a complete extra help schedule. Encourage your child to ASK for help!**
- **Our school counselors are also an excellent resource. Please contact them as needed.**

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**Whom do I speak with about homework if my child is absent?**
E-Mail the teacher. You can also contact the Guidance Department at 897-2020.

**Whom do I speak with if I need to pick up my child during the school day?**
Call 897-2003. You will need to come to the Attendance Office to sign out your child.

**Whom do I speak with about suspensions or discipline problems?**
Contact your child’s dean or your child’s Vice Principal.

**Whom do I talk to about absences and tardiness?**
Contact the Attendance Office at 897-2003 or contact your child’s Guidance Counselor.

**Whom do I contact about my child’s medical history or medical problems?**
Contact the health office at 897-2070 and your child’s guidance counselor.

**Whom do I speak with regarding issues related to athletic teams or tryouts?**
You should contact the coach first, followed by Mr. Epstein, Director of Athletics if still necessary at 897-2069.

**Whom do I talk to about physicals and forms for athletic teams?**
Contact the School Nurse or Mr. Epstein, Director of Athletics. These forms can also be found on the Athletics section of the website.